



NEWS RELEASE

FOR IMMEDIATE RELEASE

June 24, 2015

NYSEG and RG&E Ready to Meet Customers' Power Needs as Summer Heats Up

Rochester, NY – With summer heating up, NYSEG and RG&E, subsidiaries of Iberdrola USA, are ready to deliver the power customers need.

"Providing safe, reliable service to our customers is a top priority all year long," said Mark S. Lynch, president and CEO of NYSEG and RG&E. "We work especially hard ahead of the high-demand summer months to ensure our systems are in good working order and ready to deliver the power our customers need to stay comfortable."

NYSEG and RG&E have accelerated reliability measures including:

- Vegetation management. (Trees coming into contact with power lines are a leading cause of power interruptions.)
- Ongoing comprehensive maintenance.
- Visual and infrared inspections of equipment.
- Helicopter patrols of key facilities.
- As warranted, high-tech inspection and testing of substation equipment.

Records for Electricity Demand

"Load" is the total electricity consumed by all customers at a point in time, and it is a good real-time indicator of how much electricity is being consumed. Peak loads are usually driven by weather and economic conditions. Below are NYSEG's and RG&E's summer 2014 peak loads and all-time record peak loads. (Note: A megawatt serves approximately 800 to 1,000 homes.)

>> NYSEG's summer 2014 peak load: 2,970 megawatts (mw) on July 1
(NYSEG's all-time record peak load: 3,345 mw on July 21, 2011)

>> RG&E's summer 2014 peak load: 1,517 mw on July 1
(RG&E's all-time record peak load: 1,752 mw on July 21, 2011)

How to Use Energy Wisely This Summer

NYSEG and RG&E always encourage customers to use energy wisely – here are some tips:

- Keep curtains or blinds closed on hot, sunny days.
- Close windows and doors during the hottest parts of the day to keep heat out.
- Use fans instead of air conditioners.
- When you do use air conditioners, keep the thermostat set at 78 degrees or higher.
- Turn off air conditioners when you leave home.
- Turn off unused lights, TVs, computers and other electronic equipment.
- When weather permits, dry laundry outside instead of using a clothes dryer.

For more information on using energy wisely, visit <http://bit.ly/mqr9kv> or <http://bit.ly/jFBsc7>.

Be Prepared for Power Interruptions

Summer also means the likelihood of occasional strong thunderstorms that can cause lightning-quick damage to electricity delivery systems. NYSEG and RG&E encourage customers to always be prepared for power interruptions. More information is available in the companies' Weathering Storm Emergencies fact sheet at <http://bit.ly/Kc53Jk> and <http://bit.ly/L9K58B>.

###

About NYSEG, RG&E and Iberdrola USA: NYSEG and RG&E are subsidiaries of Iberdrola USA. NYSEG serves 881,000 electricity customers and 263,000 natural gas customers across more than 40% of upstate New York. RG&E serves 371,000 electricity customers and 307,000 natural gas customers in a nine-county region centered on the City of Rochester. Iberdrola USA is the U.S. subsidiary of global energy leader Iberdrola, S.A. The Iberdrola USA companies employ about 5,000 people with operations in 24 states from New England to the West Coast, providing electricity generation, transmission and distribution, natural gas storage and distribution, and energy services. We are a team of dedicated individuals working as one to deliver value to our customers, employees and shareholders. By providing outstanding customer service and exceptional reliability, while holding safety and the environment in high regard, we aspire to be a world-class energy company. For more information, visit www.nyseg.com, www.rge.com and www.iberdrolausa.com.

Follow Us on Twitter: @NYSEandG, @RGandE and @IberdrolaUSA

Follow Us on Facebook:

<https://www.facebook.com/pages/NYSEG>

<https://www.facebook.com/RochGandE>

Media Contacts:

Clayton Ellis
cmellis@nyseg.com
607.762.7336

Dan Hucko
Daniel_Hucko@rge.com
585.724.8825